

Tan y Dderwen

Beddgelert. Phone 01766 515594
E-mail: gauler@lineone.net
www.beddgelert.org.uk

BOOKING CONDITIONS

1.Contract

The contract to hire *Tan y Dderwen* as listed in the enclosed information sheet incorporates conditions 1 to 20 below and is between us and you as the hirer. The contract does not take effect until we despatch written confirmation of your booking to you. The contract is made in Britain and is governed in all respects by British Law.

2.Hire Terms

The prices quoted in the Charges information sheets at the time of booking relate to all contracts. This excludes the summer heating supplement.

3.Booking Alterations

It may be possible to alter any of your holiday arrangements after your booking has been confirmed, you must notify us in writing and we will do our best to help.

4.Number of Persons

The maximum number of persons allowed in *Tan y Dderwen* is **five**. Additional persons, except a maximum of one baby in a cot may not be accommodated for insurance reasons.

5.Pets

A mature pet may be allowed in *Tan y Dderwen*, but only with our prior consent. In the event that our consent is given, a £20 charge per pet will be made additional to the cost of the booking. The pet is not allowed to go upstairs. It is not allowed on any furniture. Dogs must not be left unattended at any time in the cottage. All reasonable attempts should be made to stop dogs fouling in the garden. In the event that this occurs it is your responsibility to remove the fouling. If we find any violation of the above conditions has occurred then we will request a payment of £20 for extra cleaning costs. You are also held solely responsible to pay for any damage caused by your dog.

6.Deposits

Provisional bookings may be made by phone. The provisional booking is held until a deposit of 25% is received, together with the booking form. If the deposit has not been received after one week from making the provisional booking, the period booked becomes vacant and may be allocated to another customer. All reasonable efforts will be made to contact you first to see if you still wish to proceed with the booking in this event. Upon receipt of the deposit, an acknowledgement will be sent to you by post to indicate confirmation of your booking and will be deemed to be acceptance of these conditions. The deposit is non-returnable unless the booking cannot be confirmed; in which case it will be returned.

7.Late Bookings

If a late booking is made less than thirty days before the holiday start date, full payment must be sent with the booking form. Upon receipt of this an acknowledgement will be sent within one day (this being deemed to be acceptance of these conditions) together with all the final details. In the event that the booking cannot be confirmed, the full payment will be returned. It is your responsibility to inform us of non-receipt of final details.

8.Balance Outstanding

Once we have confirmed your booking you are responsible for the whole of the hire terms. The balance of hire must be paid no later than six weeks before the hire starting date. Upon receipt of this we will despatch final details to you within one week. It is your responsibility to inform us of non-receipt of final details.

9.Payment

All payments must be in the form of a cheque in the currency of Pounds Sterling. Cheques should be made payable to "**Mrs. K.Gauler**". We reserve the right to recover the cost of any bank charges incurred in handling dishonoured cheques. In no circumstances are post-dated cheques acceptable.

10.Final Details

Final details consist of directions to *Tan y Dderwen* together with instructions for collection of keys. A fuller description of the cottage instructions and rules is displayed in the cottage. It is your responsibility to read these and notify us of any misunderstanding.

11.Booking Cancellation

If you cancel your booking you must immediately notify us in writing by recorded delivery post and enclose your booking confirmation. In all cases of cancellation your deposit is forfeited. We will endeavour to re-let the property on the same hire terms but unless such a re-let is obtained you will remain responsible for the payment of the full balance of hire unless your notice of cancellation is received in writing by recorded delivery post more than forty days before your holiday start date.

12.Key Collection

The keys to the cottage are kept with a Key Holder in the village. Access to the Key Holder is available between the hours of 9 am and 6 p.m. (4 p.m. on a Sunday). If you are likely to arrive outside these hours then you must let the Key Holder (01766 890240) know in order for them to make alternative collection arrangements.

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13.Occupation

Unless otherwise stated on your booking confirmation, the normal time for occupation is after 3 p.m. on the hire start date. Occupation before 3 p.m. will not be allowed unless prior arrangements have been made with the Key Holder. If your arrival is delayed you must advise the Key Holder before 5 p.m. so that suitable arrangements can be made for entry to *Tan y Dderwen*. If we are prevented by circumstances beyond our control from making *Tan y Dderwen* available and cannot provide a suitable alternative, we will refund all monies paid by you but no further liability will be accepted.

14.Departure

The cottage *Tan y Dderwen* must be vacated by 10 am on the final day of hire.

15.Minors

Bookings from persons under the age of eighteen years cannot be accepted.

16. Unsuitable Hirers

We reserve the right to decline to accept a booking or refuse to hand over *Tan y Dderwen* to any persons or group where in our opinion the facilities are not suitable for the person or any group member on the grounds of age, ill health, disability, inexperience or any other reason. In such cases all sums paid will be refunded in full and the contract shall be discharged without further liability on either party. We reserve the right to repossess the cottage *Tan y Dderwen* at any time where damage has been caused by you or any member of your party or in our opinion is likely to be caused by you or any member of your party. In such cases we shall not be liable to make a refund of any portion of the hire terms paid.

17.Modifications and Descriptions

Every effort has been made to ensure that the descriptions of *Tan y Dderwen* contained in the information sheets are correct. We reserve the right to make modifications to the cottage specifications that are considered necessary in the light of operating requirements. In the interests of continued improvement, we reserve the right to alter or delete furniture, fittings, amenities or facilities, either advertised or previously available, without prior notice. If material changes occur after your booking is confirmed we will endeavour to advise you by telephone and, if there is time before your departure, confirm in writing.

18.Hirer's Obligations

You are responsible for the cottage *Tan y Dderwen* and its equipment during the period of hire and you are expected to take all-reasonable care of it. *Tan y Dderwen* is let fully furnished. All bedding and bed linen is provided. Towels are not provided. You are advised to check on arrival and report any shortcomings, damage or missing items immediately to us so that the matter can be remedied for you. You must undertake to report and pay for any damage caused to the cottage or for equipment lost, damaged, broken or stolen during your period of stay. Unsuitable substitutes are not accepted. All equipment, utensils, etc. must be left in a clean condition at the end of the hire period. This is also true for the general state of the property, including carpets, work surfaces, sinks, bathroom, toilet, etc. and also outside and the garden.

19.Hirer's Property and Insurance

We do not accept liability for loss of, or damage to, personal effects, baggage, motor car, motor car accessories, or any other item belonging to you or in your possession. We strongly advise you to take out private insurance and also holiday cancellation insurance (available from insurance brokers or most travel agents).

20.Disputes

If you are not entirely satisfied with the accommodation you should contact us immediately to resolve the problem. If, after that, you still feel that the problem has not been resolved to your satisfaction then you must within seven days of returning from your holiday, put your comments in writing to us in a recorded delivery post. Unless this procedure is strictly observed we cannot entertain any claim arising out of the complaint.

These conditions supersede all previous issues. but on occupancy of the cottage the latest issue will stand.

Kay and Roger Gauler 11th March 2012